TITLE SHEET

KENTUCKY TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the resale of telecommunications services provided by Custom Teleconnect, Inc. with offices at 3111 South Valley View, Suite E-120, Las Vegas, Nevada 89102.

This tariff applies for services furnished within the State of Kentucky. This tariff is on file with the Kentucky Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

MAY 01 2001

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

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Issued: May 25, 2001

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CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

REVISION LEVEL		PAGE	REVISION LEVEL	
Original		21	Second	
Fifth	*	21.1	First	
Original		22	Second	
Original		22.1	First	
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* - included in this filing.

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Vicki Crowder, President 3111 S. Valley View, Suite E-120 Las Vegas, Nevada 89102

Executive Director KYo0601

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- C To Signify Changed Regulation
- **D** Delete or Discontinue
- I Change Resulting In An Increase to A Customer's Bill
- M Moved From Another Tariff Location
- N New
- R Change Resulting In a reduction to A Customer's Bill
- T Change In Text or Regulation But No Change In Rate or Charge

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TARIFF FORMAT

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Kentucky PSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14.
- C. Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i).
2.1.1.A.1.(a).I.(i).

Check Sheets - When a tariff filing is made with the Kentucky PSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheet contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages).

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Number - This is the telephone number which a Customer uses to access Company's computer in order to be connected to Company's system.

Authorized User - A person, firm, corporation or other legal entity which is authorized by the Customer to utilize or be connected to the service of the Customer. An authorized user is other than an employee, officer or director of Customer if Customer is a company, and other than a family member of person residing with Customer if customer is a residential user. Customer is responsible for all charges incurred by Authorized Users.

Company - Custom Teleconnect, Inc., with offices at 3111 South Valley View, Suite E-120, Las Vegas, Nevada 89102, a Nevada Corporation.

Customer - The natural person or legal entity which orders Service and is responsible for the payment of charges accruing as a result of using the Service. Customers are divided into commercial and residential classes, but only for accounting purposes.

Customer Identification Number - A numerical code which is assigned to each Customer to enable the Customer to access Company's Service. A Customer with several Authorized Users may have several different numerical codes. Customer Identification Numbers are used by the Company both to prevent unauthorized access to the Service and to identify Customers for billing purposes.

Facilities - Company's facilities consist of facilities which Company leases and for which Company renders a bill for payment to its Customers, whether or not such Facilities are actually owned by Company. Company's Facilities also include the computerized switching equipment which is used by Company to connect Customer's local call to a facility provided by an underlying facilities-based long distance Carrier over whose circuits the Customer's call is routed.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

InterLATA - Calls which originate and terminate between points in Local Access Transport Areas (LATAs). LATAs are large local and regional telephone service areas that are defined pursuant to the 1982 Consent Decree between the United States Department of Justice and American Telephone and Telegraph Company and participating Carriers.

IntraLATA - Calls which originate and terminate within the same LATA.

Intrastate - Calls which originate and terminate between any two points in Kentucky. Intrastate calls can be InterLATA or IntraLATA.

Itemized Billing - A billing report which indicates the telephone number to which calls are made and the duration of each call.

Management Report - A billing report which assists management in monitoring calls made by Authorized Users by listing calls by Customer Identification Numbers and Project Codes.

Mileage - In calculating rates based on mileage, the measurement of distance is the air miles between the offices of the local telephone companies which originate and terminate the calls.

Project Codes - A number sequence which is dialed after the Customer Identification Number which is used by Customer to identify to which project or client a call should be billed.

Special Service - Labor and expenditures required by Customer to provide service outside the scope of normal services. This class of service includes without limitation services whereby Company is required to incur unusual costs for engineering, purchases, labor or other related costs to provide the Customer-requested service.

Speed Numbers - Telephone numbers stored in Company's switch allow Customer, after accessing the switch, to push a limited number of buttons on its phone and have the switch dial the requested stored phone number, eliminating extra digit dialing for Customer.

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BY: Stephand Buy SECRETARY OF THE COMMISSION

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of Custom Teleconnect, Inc.

CTI's services and facilities are furnished for communications originating and terminating within the State of Kentucky under terms of this tariff. Intrastate service is offered as an addon to interstate service.

CTI installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff. CTI may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorizing by the Customer, to allow connection of a Customer's location to the CTI network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

- 2.2.1 Service is offered subject to the provisions of this tariff.
- 2.2.2 Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its reasonable control; or when the Customer is using service in violation of the law or the provisions of this tariff.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.3 Liabilities of The Company

- 2.3.1 Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the aforementioned faults in transmission occur.
- 2.3.2 Company shall be indemnified and held harmless by the Customer against:

Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted by means of the Company's services.

All other claims arising out of any act or omission of the Customer in connection with any service provided by Company

2.3.3 The Company shall not be liable for any claim, loss, or refund as a result of loss or theft of Debit Cards or Personal Account codes issued for use with the Company's services. Nor will the Company be liable for any claim, loss or refund on any unused balance remaining on a Debit Card provided to a Customer before or after the expiration date assigned to each Debit Account.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.4 Interruption of Service

Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the obligation of the Customer to notify The Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer.

2.5 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64. Subpart D of the Rules and Regulations of the FCC.

2.6 Deposits

The Company does not collect Customer Deposits.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.7 Advance Payments

At this time, the Company collects no advance payments in Kentucky.

2.8 Taxes and Fees

The Company shall charge the Customer an amount sufficient to recover any governmental assessments, fees, license, or other similar taxes or fees imposed upon the Company.

- **2.8.1** For Debit Service, taxes or fees shall be included in the rates and charges stated in the Company's rate schedule for this service.
- 2.8.2 For all other services offered by the Company, taxes and fees shall be added pro-rate, insofar as practical, to the rates and charges stated in the Company's rate schedules and listed as separate line items on the Customer's bill for services provided.

2.9 Employee Concessions

There are no employee concessions.

2.10 Customer Complaints and/or Billing Disputes

Customers have the right to refer billing disputes and any other complaints to Company at 3111 South Valley View, Suite E-120, Las Vegas, Nevada 89102. The Customer Service Department may be reached 24 hours per day by dialing (800) 672-9080.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.11 Billing Frequency

Customers of pre-paid card services purchase service prior to card activation and are not billed.

2.12 Installations and Connections

There will be no installations or connections involved with The Company's services.

2.13 Miscellaneous Rates and Charges

The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for the use of their payphones to access the Company's service.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.1 General

CTI provides direct dialed one plus, toll free inbound, and operator services for communications originating and terminating within the State of Kentucky under terms of this tariff.

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Las Vegas, Nevada 89102

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.2 Timing of Calls

- 3.2.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.2.2 Chargeable time for all calls ends when either one of the parties disconnects from the call.
- 3.2.3 The minimum call duration and additional billing increments are specified on a per product basis in this section of the tariff.
- 3.2.4 The company will not bill for incomplete calls.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.3 Rate Periods

Unless otherwise indicated elsewhere in this tariff, all usage-based rates are subject to the following time-of-day, day-of-week, and holiday rate periods:

- 3.3.1 Switched service products will be provided on a flat rate basis with no time-of-day, day-of-week or holiday rate periods.
- 3.3.2 Dedicated service products will be provided on a Day and Non-Day basis. The Day Rate period is defined as Monday through Friday 8:00 AM to, but not including 5:00 PM. The Non-Day rate period is defined as any other time of the week not covered by the Day Rate period.

3.4 Special Access Channels

Special access channels (ie: dedicated facilities), if utilized, are provided and billed to the Customer by the local exchange telephone company. Charges for the special access channel are determined by the local access provider and the Customer is responsible for payment of these charges to the local exchange telephone company. CTI will, at the Customer's request, act on behalf of the Customer in the ordering and installation of the special access channel with the access provider. The Company may also request the access provider to bill them for the account, in the name of the Customer. If this option is utilized, the Company will pass the charges, including a billing service fee, through to the Customer.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.5 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 4.

- Step 1 Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.
- Step 2 Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the Difference between the "H" coordinates.
- Step 3 Square the differences obtained in Step 2.
- Step 4 Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

Formula:

$$\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}$$

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.6 Quality and Grade of Service Offered

Minimum Call Completion Rate - Customers can expect a call completion rate of not less than 90% during peak use periods. The call completion rate is calculated as the number of calls completed (including calls completed to a busy line or to a line which remains unanswered by the called party) divided by the number of calls attempted.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 CTI Intrastate Service

CTI Intrastate Service is offered to primarily business customers for the provision of long distance services to the affinity group membership. CTI Intrastate Services are an add on to CTI Interstate Service. All calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 CTI Intrastate Service, (Cont'd.)

3.7.1 CTI Direct Dial Service

CTI Direct Dial Service available to Customers who originate direct dialed calls within the State. This service permits origination of intrastate calls from diverse Customer's local exchange or dedicated access facilities.

	Month to Month		One Year Term		Two Year Term		Three Year Term		
	Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.	
-	SWITCHED ACCESS SERVICE								
	\$0.0447	\$0.0149	\$0.0426	\$0.0142	\$0.0402	\$0.0134	\$0.0384	\$0.0128	
		DEDICATED ACCESS SERVICE							
Day	\$0.0183	\$0.0061	\$0.0192	\$0.0064	\$0.0204	\$0.0068	\$0.0213	\$0.0071	
Non-Day	\$0.0183	\$0.0061	\$0.0192	\$0.0064	\$0.0204	\$0.0068	\$0.0213	\$0.0071	

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 CTI Intrastate Service, (Cont'd.)

3.7.2 CTI Toll Free Inbound Service

CTI Toll Free Inbound Service is available to Customers who receive Toll Free inbound (8xx) calls from within the State of Kentucky. This service permits termination of intrastate calls from diverse geographic locations to Customer local exchange lines or to dedicated access facilities. With CTI Toll Free Inbound Service, the Customer is billed for the call rather than the call originator.

_	Month to Month		One Year Term		Two Year Term		Three Year Term		
·	Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.	
-		SWITCHED ACCESS SERVICE							
	\$0.0447	\$0.0149	\$0.0426	\$0.0142	\$0.0402	\$0.0134	\$0.0384	\$0.0128	
i.		DEDICATED ACCESS SERVICE							
Day	\$0.0183	\$0.0061	\$0.0192	\$0.0064	\$0.0204	\$0.0068	\$0.0213	\$0.0071	
Non-Day	\$0.0183	\$0.0061	\$0.0192	\$0.0064	\$0.0204	\$0.0068	\$0.0213	\$0.0071	

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.8 Operator Services

Rate Plan Number 1: KY -

(T)

(N)

Calls are billed in one (1) minute increments after an initial period, for billing purposes, of one minute.

Customer & Operator Dialed Calling Card Billed to Credit Card Operator Station Billed to Third Party, Collect, and Sent Paid Non Coin

	DAY		EVENING		NIGHT/WEEKEND	
Miles	Initial Minute	Each add'l minute	Initial Minute	Each add'l minute	Initial Minute	Each add'l minute
All	\$0.6900	\$0.6900	\$0.6900	\$0.6900	\$0.6900	\$0.6900

Operator Station/Person-to-Person Sent Paid Coin

	DAY		EVE	NING	NIGHT/WEEKEND	
Miles	Initial 3 Minutes	Each add'l 3 Minutes	1	Each add'l 3 Minutes		Each add'l 3 Minutes
All	\$2.1000	\$2.1000	\$2.1000	\$2.1000	\$2.1000	\$2.1000

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

* Material previously found on this page now found on Page 21.1

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KYo0201

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.8 Operator Services, (Cont'd.)

Rate Plan Number 1: KY, (Cont'd.)

(T)

Per Call Operator Service Charges:

	LEC Card	Credit Card
Customer Dialed/Automated:	\$4.95	\$4.95
Customer Dialed & Operator Assisted:	\$5.50	\$5.50
Customer Dialed - Operator Must Assist:	\$4.95	\$4.95
Operator Dialed Calling Card Station:	\$5.50	\$5.50

	<u>Automated</u>	Operator Assisted
Collect:	\$3.95	\$5.50
Billed to Third Party:	\$3.95	\$6.50
Sent Paid - Non Coin:	\$3.95	\$6.50
Sent Paid Coin:	\$1.95	\$1.95
Person-to-Person:	\$9.95	\$9.95

<u>Other</u>

Maximum Property Surcharge: \$0.25 (Payphone Only)

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

* Material found on this page previously found on Page 21.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.8 Operator Services, (Cont'd.)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.8 Operator Services, (Cont'd.)

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.8 Operator Services, (Cont'd.)

Rate Plan Number 2: KY-1

Calls are billed in one (1) minute increments after an initial period, for billing purposes, of three (3) minutes.

Customer & Operator Dialed Calling Card Billed to Credit Card Operator Station Billed to Third Party, Collect, and Sent Paid Non Coin

	DAY		EVENING		NIGHT/WEEKEND	
Miles	Initial 3 minutes	Each add'l minute	Initial 3 minutes	Each add'l minute	Initial 3 minutes	Each add'l minute
All	\$2.07	\$0.69	\$2.07	\$0.69	\$2.07	\$0.69

Operator Station/Person-to-Person Sent Paid Coin

	DAY		EVE	NING	NIGHT/WEEKEND	
Miles	Initial 3 minutes	Each add'l minute		Each add'l 3 minutes		Each add'l 3 minutes
All	\$2.07	\$0.69	\$2.07	\$0.69	\$2.07	\$0.69

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.8 Operator Services, (Cont'd.)

Rate Plan Number 2: KY, (Cont'd.)

Per Call Operator Service Charges:

	LEC Card	Credit Card
Customer Dialed/Automated:	\$4.95	\$4.95
Customer Dialed & Operator Assisted:	\$5.50	\$5.50
Customer Dialed - Operator Must Assist:	\$4.95	\$4.95
Operator Dialed Calling Card Station:	\$5.50	\$5.50

	<u>Automated</u>	Operator Assisted
Collect:	\$3.95	\$5.50
Billed to Third Party:	\$3.95	\$6.50
Sent Paid - Non Coin:	\$3.95	\$6.50
Sent Paid Coin:	\$1.95	\$1.95
Person-to-Person:	\$9.95	\$9.95

<u>Other</u>

Maximum Property Surcharge: \$0.25 (Payphone Only)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.9 Non-Subscriber Surcharge*

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*A maximum per call will be applied to all calls placed through lines which are prescribed to any interexchange carrier other than the Company, or are not presubscribed to any interexchange carrier. This charge is in addition to the initial and additional per minute usage rates and the Per Call Operator Charges.

(T)

Per Call Charge:

\$3.50 (I)

3.10 Directory Assistance

Directory Assistance is available to Customers of CTI's long distance services. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. One request may be made on each call to Directory Assistance.

Per Call Charge

\$0.95 **(I)**

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* Material previously found on this page now found on Page 25.1.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.11 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol). Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone. The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Per Call Charge:

\$0.65 **(I)**

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.12 Institutional Operator Assisted Calling

Institutional operator assisted service allows Inmates to place Collect Calls through an automated call processing system. The call processing system prompts the Inmate and the called party such that the call is completed without live operator assistance. Calls are placed on a collect-only basis to the called party.

A number of special blocking and screening capabilities are available with institutional operator services provided by CTI. These capabilities allow Institutions to control Inmate access to telecommunications services, reduce fraudulent use of the Company's services, and eliminate harassing calls to persons outside the Institution.

For services provided to Inmates of Institutions, the following special conditions apply:

- a. Calls to "900", "976" or other pay-per-call services are blocked by CTI.
- b. At the request of the Institution, CTI may block inmate access to toll-free numbers (e.g., 800, 888) and dialing sequences used to access other carriers or operator service providers (e.g., 950-XXXX, 10XXXX).
- c. At the request of the Institution, CTI may block Inmate access to "911", "411", or local operators reached through "0-" dialing.
- d. At the request of the Institution, CTI may block Inmate access to specific telephone numbers.
- e. Availability of CTI's services may be restricted by the Institution to certain hours and/or days of the week.

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.12 Institutional Operator Assisted Calling, (Cont'd.)

- f. At the request of the Institution, no notices or signage concerning the Company's services will be posted with its instruments. Information concerning CTI's services is provided to the administration of each Institution where the Company's services are offered. Inmates may obtain information regarding rates and charges by requesting such information from the Institution's administration.
- g. At the request of the Institution, CTI may impose time limits on local and long distance calls placed using its services.
- h. At the request of the Institution, equipment may be provided which permits monitoring of inmate calls by legally authorized government officials.

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RESALE COMMON CARRIER SERVICE

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.12 Institutional Operator Assisted Calling, (Cont'd.)

3.12.1 Local Rates and Charges

- **A.** A usage charge of \$0.35 applies to each local call placed by the End User.
- **B.** A per call charge applies in addition to usage for each local collect-only operator assisted call.

Per call Charge:

\$1.50

3.12.2 InterLATA / IntraLATA Rates and Charges

The following rates and charges apply to non-local calls placed by inmates of confinement institutions. Service is billed in one (1) minute increments following and initial one (1) minute billing period.

A. InterLATA / IntraLATA Usage Rates:

InterLATA Per Minute Rate:

\$0.2800

IntraLATA Per Minute Rate:

\$0.2300

B. Per Call Service Charges:

Per Minute Rate:

\$1.50

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.13 Billing Cost Recovery Fee

(N)

In order to partially offset increased expenses associated with billing calls via local exchange carriers, an undiscountable billing cost recovery fee may apply each billing period in which calls are billed through a Customer's local exchange carrier. This fee will be charged only once per billing period regardless of the number of calls. The fee will not apply in any billing period in which no calls are billed via the Customer's local exchange carrier.

Per month where applicable:

\$2.00

3.14 Regulatory Compliance Fee

This fee allows the Company to recover expenses that the Company incurs with regard to the Universal Service Fund, National Number Portability and other regulatory fees. This fee is not a tax or charge imposed or required by any government entity.

Rate Per Bill

\$1.50

(N)

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Executive Director KYo0601

SECTION 4 - MISCELLANEOUS

4.1 General

Each Customer is charged individually for each call placed through the Company. Charges will vary by service offering, class of call, time of day, day of week, class of call and/or call duration.

4.2 Late Payment Charge

The company will charge a one-time 1.5% late payment fee on all invoices not paid by the due date identified on the Company bill.

4.3 Return Check Charge

The Company will assess a return check charge of up to \$20.00, whenever a check or draft presented for payment of service is not accepted by the institution on which it is written. This charge applies each time a check is returned to the Company by a bank for insufficient funds.

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SECTION 5 - PROMOTIONS

5.1 Promotions - General

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some of all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration, not to exceed 90 days, or by offering premiums or refunds of equivalent value. Such promotions shall be made available to all similarly situated Customers in the target market area. All promotions will be filed with the Commission prior to offering them to Customers.

5.2 Demonstration of Calls

From time to time the Company shall demonstrate service by providing free test calls of up to four minutes duration over its network.

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SECTION 6 - CONTRACT SERVICES

6.1 General

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six months after the initial offering to the first contract Customer for any given set of terms.

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